



**2018 NCAA Men's Basketball Tournament Ticket Priority Request Procedure**



Account Number: \_\_\_\_\_ Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ EMAIL: \_\_\_\_\_

March Madness is approaching and TCU is excited about the possibility of being selected to participate in the 2018 NCAA Men's Basketball Tournament. If the Horned Frogs are selected, TCU will receive a very **limited number of tickets and will only be available to men's basketball season ticket holders. All requests are subject to availability and are not guaranteed.**

The following policies will be in place for requesting and issuing tournament tickets.

1. **Request deadline is 5:00pm on Monday, March 12<sup>th</sup>.**
2. Available to men's basketball season ticket holders only.
3. A max of four (4) tickets per account
4. All requests will be filled based on priority points rank according to the Horned Frogs Priority Points System.
5. First and Second Round tickets will be for TCU sessions only.
6. Regional and Final Four tickets will include all-sessions at the facility TCU participates.
7. Everyone, regardless of age, must have a ticket.

NCAA sites, dates and ticket price information may be found below. **Please place a request for all sites and/or rounds you are interested in attending. If able to fill your request, TCU will automatically charge your card for the sites TCU will participate.**

Round	Location	Dates	Price	Qty.
First Four	Dayton, OH, University of Dayton Arena	March 13 & 14	\$65	
First and Second	Pittsburgh, PA – PPG Paints Arena	March 15 & 17	\$100*	
First and Second	Wichita, KS – INTRUST Bank Arena	March 15 & 17	\$100*	
First and Second	Dallas, TX – American Airlines Center	March 15 & 17	\$100*	
First and Second	Boise, ID – Taco Bell Arena	March 15 & 17	\$100*	
First and Second	Charlotte, NC – Spectrum Arena	March 16 & 18	\$100*	
First and Second	Detroit, MI – Little Caesars Arena	March 16 & 18	\$100*	
First and Second	Nashville, TN – Bridgestone Arena	March 16 & 18	\$100*	
First and Second	San Diego, CA – Viejas Arena	March 16 & 18	\$100*	
South Regional	Atlanta, GA – Philips Arena	March 22 & 24	\$300	
West Regional	Los Angeles, CA – Staples Center	March 22 & 24	\$300	
East Regional	Boston, MA – TD Garden	March 23 & 25	\$300	
Midwest Regional	Omaha, NE – CenturyLink Center	March 23 & 25	\$300	
Final Four	San Antonio, TX – Alamodome	Mar. 31 & Apr. 2	\$375	

\*\$100 will be charged per round (automatically charged for Round 2 should TCU advance)

**Due to time constraints, all tickets must be picked up at Will Call. We will send an email with Will Call times and locations as soon as it is available.**

Go Frogs!

**Credit Card Information**

Card Expiration Date: \_\_\_\_/\_\_\_\_ Security/CVV2: \_\_\_\_\_

Card Number: | | | | | | | | | | | | | | | | | | | | | |

## Frequently Asked Questions

### **DECIDE THE QUANTITY OF TICKETS YOU WOULD LIKE TO REQUEST FOR SITE OR ROUND**

QUESTION: *CAN I PURCHASE FOR SITES OTHER THAN THE ONE TCU IS INVITED TO?*

ANSWER: No, only your request for the site in which TCU plays will be filled.

QUESTION: *ARE THERE LIMITS ON THE NUMBER OF TICKETS I CAN REQUEST?*

ANSWER: Yes, the max is four (4) tickets per men's basketball season ticket account for each round. The ability to request tickets does **NOT** guarantee that you will receive tickets.

### **PAYMENT INFORMATION**

QUESTION: *WHEN WILL I BE CHARGED?*

ANSWER: Once an invitation has been received, your credit card will automatically be charged if you selected tickets for that site. Once again, requests will be filled based on priority points rank according to the Horned Frogs Priority Points System.

### **PRIORITY REQUEST DEADLINE – MONDAY, MARCH 12 AT 5:00 PM**

QUESTION: *WHAT IF I DO NOT GET MY REQUEST IN BY THE DEADLINE?*

ANSWER: To guarantee your request receives the proper priority allocation, your order must be received by the deadline. Due to the extremely limited ticket availability and quick turnaround, we cannot guarantee any requests will be included if received after the deadline.

QUESTION: *WHAT IF I REQUEST TICKETS AND DECIDE NOT TO GO?*

ANSWER: All sales are final. There are no exchanges or refunds.

### **TICKETS WILL BE NOT BE SHIPPED – MUST PICK-UP IN WILL CALL**

QUESTION: *WILL THE TICKETS BE SHIPPED?*

ANSWER: Due to the quick turnaround of playing the same week we are selected, all tickets must be picked up at Will Call. We will send an email with specific dates, times and location as soon as this is available.

### **ORDERING OPTIONS**

QUESTION: *HOW DO I PLACE MY REQUEST FOR TOURNAMENT TICKETS?*

ANSWER: Online at GoFrogs.com (see directions below)  
Print order form and return to the Athletics Ticket Office by deadline date  
Call the ticket office at 817-257-FROG (3764)

QUESTION: *IF I RECEIVE TICKETS, AM I GUARANTEED TICKET TO FUTURE ROUNDS?*

ANSWER: Please request only the sites you are interested in attending. If selected to receive tickets to the First Round, you will automatically be charged again and receive tickets to the Second Round. **You are not automatically eligible for additional rounds unless you also requested the future rounds and qualify based on availability and priority rank for that specific future round.**

QUESTION: *DOES THE TICKET INCLUDE ALL GAMES AT THE SELECTED SITE?*

ANSWER: For the First and Second Rounds, tickets are for TCU sessions only. They do not include any extra games also being played at the host site. For the Regionals and Final Four, the tickets include ALL games played at the host site.

QUESTION: *DOES MY CHILD NEED A TICKET?*

ANSWER: Yes. Everyone, regardless of age, must have a ticket.

**Final reminder---to be included in this process, all requests must be submitted by 5:00pm, Monday, March 12.**